

OWNER'S MANUAL

Rollator

Stella



Before using this product, please read this manual carefully to insure user safety

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GENERAL INFORMATION

The following instructions are an integral part of the delivery of this rollator. The user should have them readily available at all times. They must be kept with the rollator, should it be transferred to another user.

The manufacturer reserves the right to make changes relative to the information provided in these instructions as a result of technical developments and improvements.

This document may not be reprinted, translated and/or duplicated in any form whatsoever, even in part, unless prior written consent from the manufacturer.

For updates on these instructions, please contact the manufacturer or visit www.amylor.com.

SPECIFICATIONS AND INTENDED USE (FOR INDOOR AND OUTDOOR USE)









The **STELLA** rollator is intended as a walking aid for people with reduced mobility who weigh up to **300 lb (136 kg)** for the standard model and **400 lb (180 kg)** for the heavy duty model.

The Stella Rollator is designed for ambulatory users who may need to sit occasionally. It is not intended for users who are restricted to a seated position.

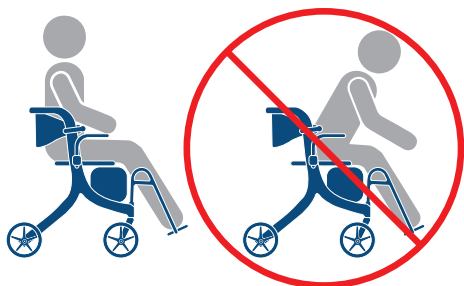
To occasionally use this rollator as a transport chair, the optional footrests and armrests must be installed.

The rollator should be used only on firm, flat surfaces. It is not intended to be used for any other purpose such as a climbing aid or to carry heavy loads. Any such use can be dangerous!

WARNINGS: READ CAREFULLY BEFORE USING!

-  Before sitting on the rollator, make sure the Stella is fully opened and the seat is completely down.
-  Before sitting on the rollator, make sure the lumbar support is well positioned horizontally to prevent falling backwards. Verify that both knobs are fully tightened at same height.
-  Before sitting on the rollator, make sure the wheel locks are engaged. In transport chair mode, before the user transfers into or out of the chair, the attendant must apply both rear wheel locks and make sure that the front casters are in the forward position. If the wheels rotate while locked, please take the rollator back to the dealer for adjustment. When the brakes/locks are released, the wheels should rotate freely.
-  Do not lean to one side, always keep your weight balanced on the rollator. Leaning forward, while using the Stella as a transport chair without proper assistance, can cause tipping.
-  In rollator mode, before sitting, put your hands on the hand grips and back-up until your legs touch the seat. In transport chair mode, before sitting, back-up until your legs touch the storage bag and use armrests to lower yourself down.
-  When getting up from the rollator in transport chair mode, assistance is ALWAYS required.
 - a.** Attendant must apply wheel locks by pushing down on the brake handles.
 - b.** First, remove feet from footrests and place them firmly on the ground.
 - c.** Second, use armrests for support before attempting to stand up.
-  Do not hang bags or other items on hand grips – risk of tipping over!
-  Changing direction abruptly could make the rollator tip over.

- ⚠ Use this rollator on hard, flat surfaces only. Avoid use on uneven terrain such as grass, gravel and sand.
- ⚠ Do not use the rollator to go up or down escalators.
- ⚠ If excess weight is put onto the hand grips, the rollator could tip backwards.
- ⚠ When folding or unfolding the rollator, watch for possible pinch points.
- ⚠ When seated, the brakes should be applied.
- ⚠ Test the brake handles regularly to make sure the rollator brakes work properly.
- ⚠ Avoid exposing the rollator directly to the sun or extreme heat for an extended period of time as this can cause the rollator's parts to overheat and burn the user.
- ⚠ This rollator is not intended to be used as a seat or otherwise in a moving vehicle.
- ⚠ Do not lean forward while using as transport chair.



NOTE: You and your attendant should consult a qualified professional for the correct techniques on ramp negotiations.

WEIGHT CAPACITY: 300 LB for the standard model and 400 LB for the heavy duty model.

IF YOUR ROLLATOR BECOMES DEFECTIVE :

- ⚠ Do not try to repair it yourself, contact your authorized dealer immediately.

YOUR ROLLATOR



1. Handle height adjustment
2. Armrests (Optional)
3. Removable storage bag
4. Footrests (Optional)
5. Cane holder (not compatible with armrests)
6. Slow-down brakes (Optional)
7. Brake
8. Folding /unfolding seat strap
9. Cup holder
10. Back strap height adjustment
11. Brake handles
12. Ergonomic handgrips
13. Flip-back oversized back strap

CLEANING / MAINTENANCE / REASSIGNING

Cleaning

Clean and disinfect the rollator regularly. Use mild soapy water with no abrasive additives. Disinfect the rollator using commercially available products. Never use steam degreasers. Never use scouring or harmful cleaning agents.

Maintenance

The **STELLA** rollator requires little maintenance. If the braking function weakens, wheel movement becomes stiff or you notice any other functional impairment, please take the rollator to your authorized dealer for servicing. Never use any kind of lubricant on any parts of the rollator.

Reassigning to a new user

If you pass along your rollator to a new user, please remember to hand over all the technical documentation needed to ensure safe operation. In accordance with instructions, the rollator must be inspected, cleaned and returned to pristine condition by an authorized dealer before assigning to the new user.

USING AND ADJUSTING YOUR ROLLATOR

1. UNFOLDING YOUR ROLLATOR



Place the rollator in front of you in the direction of travel and apply the parking brake.

Pull the seat strap to release the locking mechanism (when available, the red tag indicates where to pinch and pull), press the left and right lateral tubes, on either side of the seat, down together, until the folding locking mechanism clicks into place.

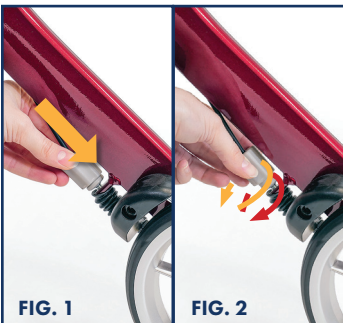
2. BRAKE HANDLES



Pull to brake (FIG.1): Pull the brake handle up to slow down or stop the rollator.

Push to lock (FIG. 2): Push down on the brake handle to lock the rollator in its position.

3. BRAKE ADJUSTMENT



The brake system fitted on this rollator complies with the manufacturer's quality standards. The brake system has been adjusted to the best performance settings. To personalize your settings, follow instructions below.

You may need to adjust the brake system from time to time as it will wear out with normal use. To adjust the braking strength, push the screw housing downward and turn left or right (Figures 1 & 2).

4. CLIMBING SMALL OBSTACLES



Pressing your foot down on the extended frame (curb climbers) makes it easier to lift the front wheels to negotiate curbs.

5. HANDLE HEIGHT ADJUSTMENT (DEPENDING ON MODELS)

Activate the brake to immobilize the rollator.

Model 1 (FIG.1): This adjustment should be done while standing. Press the gray adjustment button and move the push handle up/down until you obtain the required height. As a guide, the wrist should align with the handgrip. Once positioned, release the gray button.



Model 2 (FIG.2): This adjustment should be done while standing. Open the tightening tab, press the gray adjustment button and move the push handle up/down until you obtain the required height. As a guide, the wrist should align with the handgrip. Once positioned, release the gray button and close the tightening tab.



6. BACK STRAP ADJUSTMENT

Strap height (FIG.1): Unscrew (yellow arrow) the gray knobs on both sides of the rollator and slide the back strap up/down on the extruded handle until the required height. The back strap should be well positioned on the back in the lumbar area. Once positioned, tighten the gray knobs (red arrow).



Strap rotation (FIG.2): The flip-back strap allows for use in either rollator mode or transport chair mode.



7. SITTING/GETTING UP

7.1 Rollator mode



Before sitting down, make sure the rollator is on a firm and level surface, the front castors are fully extended to the outside of the frame (in the forward position) and the brake handles are locked (pushed down).

Before getting up, make sure the brakes are still locked. Place your hands on the handgrips as a support while rising.

7.2 Transport chair mode



Attendant must be present in this mode. Before sitting down, the rollator must be on a firm and level surface and the attendant must:

- a) apply wheel locks by pushing down on brake handles;
- b) flip the back strap the opposite direction; and
- c) raise the armrests.
(See Section 13. using armrests)

The user must back-up slowly until legs touch the bag and position hands on armrests to sit down carefully. Footrest must be engaged after the user has sat down.
(See Section 12. using footrests)

Before getting up, make sure the brakes are still locked. First, remove feet from footrests and place them firmly on the ground. Footrests can be swung away toward the outside. Second, use armrests for support before attempting to rise.

8. FOLDING YOUR ROLLATOR



If footrests are installed on the rollator, flip up footplates and swing away footrests before folding.

Any content in the storage bag should be removed to ease the folding process of the rollator and prevent any damage to items.

Pull the seat strap (when available, the red tag indicates where to pinch and pull) and pull upward (**FIG.1**) until the rollator locks in folded position (**FIG.2**).

9. ATTACHING/REMOVING THE STORAGE BAG

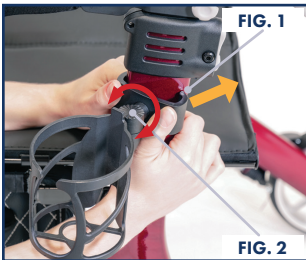


To remove the storage bag, fold the rollator slightly (**FIG.1**) and slide bag out of receptacle, pulling on both ends (**FIG.2**).

To replace the bag, reverse above steps.

The SWL (safe working load) is **10 lb (4.5 kg)**.

10. CUP HOLDER INSTALLATION



Installing the cup holder (reversible left or right) requires no tools. Simply clip it below the handle on the opposite side of the cane holder (**FIG.1**).

Adjust the cup holder direction according to your preference (**FIG.2**).

The cup holder SWL (safe working load) is **3 lb (1.3 kg)**.

11. CANE HOLDER INSTALLATION (NOT COMPATIBLE WITH ARMRESTS)



Installing the cane holder (reversible left or right) requires no tools. Simply clip both cane holder's parts to the same side.

Clip the upper part underneath the handle (**FIG.1**).

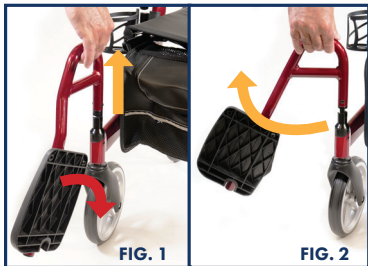
Clip the bottom part above the brake or above the front wheel (**FIG.2**).

For proper cane alignment once clipped, both parts can be rotated to desired angle (**FIG.3**).

The cane holder SWL (safe working load) is **3 lb (1.3 kg)**



12. USING THE FOOTRESTS



To engage: The attendant must pull the footrest upward, rotate forward until it locks into place and then flip the footplate down. Repeat on the other side. **(FIG.1)**

To swing away: The attendant must pull the footrest upward, rotate toward the outside and flip the footplate up. Repeat on the other side. **(FIG.2)**

13. USING THE ARMRESTS



To engage: The attendant must pull the armrest up from underneath until a click is heard. **(FIG.1)**

To clear away: The attendant must press release tab and push the armrest down. **(FIG.2)**

14. SLOW-DOWN BRAKES ADJUSTMENT



For a user with an uncontrolled gait, it is possible to slow the wheels down with the slow-down brake system.

To adjust the tension, turn the black knob clockwise to tighten (slower) or turn counter clockwise to loosen (faster) the tension. Perform this adjustment on both sides.

Slow-down brakes might need to be adjusted a few times on either side to obtain equal tension.

TECHNICAL SPECS

	STELLA 18	STELLA 20	STELLA 23	STELLA 20 HD	STELLA 23 HD
Seat height	18" (455 mm)	20" (510 mm)	23" (585 mm)	20" (510 mm)	23" (585 mm)
Seat width	17.5" (445 mm)	17.5" (445 mm)	17.5" (445 mm)	19.5" (495 mm)	19.5" (495 mm)
Overall width	24" (610 mm)	24" (610 mm)	24" (610 mm)	26" (660 mm)	26" (660 mm)
Handle height	29.5" - 34.5" (750 mm - 875 mm)	30.5" - 35.5" (775 mm - 900 mm)	33.5" - 37.5" (850 mm - 950 mm)	30.5" - 35.5" (775 mm - 900 mm)	33.5" - 37.5" (850 mm - 950 mm)
Footrest length	15" - 17.5" (380 mm - 445 mm)	17" - 19.5" (430 mm - 495 mm)	20" - 22.5" (510 mm - 570 mm)	17" - 19.5" (430 mm - 495 mm)	20" - 22.5" (510 mm - 570 mm)
Overall length	28.5" (725 mm)	28.5" (725 mm)	28.5" (725 mm)	28.5" (725 mm)	28.5" (725 mm)
Weight capacity	300 lb (136 kg)	300 lb (136 kg)	300 lb (136 kg)	400 lb (182 kg)	400 lb (182 kg)
Weight	14.5 lb (6.6 kg)	14.5 lb (6.6 kg)	15 lb (6.8 kg)	16 lb (7.3 kg)	16.5 lb (7.5kg)

NOTE - Some metric measurements are rounded to the nearest 5 mm.

LIMITED WARRANTY

Amylior warrants this product to be free of defects in materials and workmanship.

The **STELLA** rollator has a lifetime warranty on the aluminum frame and cross-braces, 5 years on the brake handles and a 12-month warranty on all other parts. Parts subject to wear or misuse such as upholstery, handgrips and wheels are excluded from warranty.

If this product is found to be defective, it will be repaired or replaced according to the manufacturer's decision. This warranty does not cover freight or labor charges incurred during the repair or replacement of this product.

Amylior supplies products which respect the highest standards of quality. This product was assembled according to these standards and inspected carefully before delivery. This limited warranty represents our confidence in our materials and workmanship.

For service, contact the dealer where you purchased this product.

If for any reason, you are not satisfied, you may contact us directly. If you need to contact us, you must have the product name, serial number, date of purchase and the dealer name.

DO NOT return any products without prior authorization. This warranty does not cover problems caused by improper or abusive use by the user.

OUR MISSION

Our mission is to improve customer mobility and quality of life by developing a superior product and offering unbeatable service to meet the specific needs of users.

OUR VALUES

- **Humanity** is the heart of our company. We have a deep respect and great compassion for human beings inside and outside our organisation. We believe in people and we are committed to help.
- **Integrity** is the foundation of our business. We are proud to work together openly with honesty, ethics and transparency through our daily interactions with our customers, colleagues and partners. We respect employment equity where everyone can contribute their very best.
- **Innovation** is the essence of our vision. We are continuously moving forward, learning, improving, challenging the status quo by encouraging our employees to pursue new ideas that make a difference.
- **Excellence** is the goal in our performance. It is the main driver in achieving our objectives. We believe this excellence highlights our leadership and firm determination to provide the best solution for each customer.
- **Passion** is the source of our creativity. We share our motivation and commitment to energize, engage and inspire others. We all have a common purpose which is to provide the best customer experience and enjoy doing it.

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